

# Missouri Health Information Organization

Technical Services Partner Question & Answer Session

November 23, 2010

**Co-chairs – Missouri HIO Technology & Operations Workgroup**

**Mitzi Cardenas, Vice President & CIO, Truman Medical Centers**

**Melissa C. Johnsen, Missouri HIO Board of Directors**

# Overview of Today's Session

## Agenda

- Overview of the Missouri HIO including our mission, leadership, governance, envisioned technical infrastructure, and next steps
- Overview of the procurement process and the request for proposal
- Question and answer session

## Participant process for the Q&A session

- Today's format is to relay information based on the questions submitted by Prospective Technical Services Partners last week
- Please mute your phone for the duration of the call (\*6)

# Mission

- Provide leadership for a statewide health information exchange strategy that will lead to improvements in health care quality, affordability, and outcomes for all Missourians
- Oversee a public-private, collaborative process to inform the strategic approach to Missouri's health information exchange infrastructure, with a particular focus on:
  - Consumer engagement
  - Privacy and security of health information and compliance with state and federal law
  - Sustainable financing
  - Transparent governance
  - Technical infrastructure to support statewide health information exchange
  - Business and technical operations to support widespread health IT adoption and use

# Board of Directors

- John Bluford, President and CEO, Truman Medical Center
- Kim Day, Senior Vice President, Regional Markets, Sisters of Mercy Health System
- Margaret Donnelly, Director, Missouri Department of Health and Senior Services (ex-officio, voting)
- Karen Edison, M.D., Co-Principal Investigator, Missouri HIT Assistance Center (ex-officio, non-voting)
- Laura Fitzmaurice, M.D., Chief Medical Information Office, Children's Mercy Hospital
- Craig Glover, Chief Information Officer, Grace Hill Health Centers
- Tracy Godfrey, M.D., Family Physician, Family Health Center of Joplin\*
- Melissa Johnsen, Private Citizen and Former Business Executive
- Sandra H. Johnson, J.D., Interim Dean and Professor Emerita of Law and Health Care\* Ethics, Saint Louis University School of Law
- Herb Kuhn, President and CEO, Missouri Hospital Association
- Ronald Levy, Director, Missouri Department of Social Services (ex-officio, voting)\*
- Ian McCaslin, M.D., Director, MO HealthNet Division (ex-officio, non-voting)
- Steve Roling, President and CEO, Healthcare Foundation of Greater Kansas City\*
- Andrea Routh, Executive Director, Missouri Health Advocacy Alliance
- Steve Walli, President and CEO, United HealthCare
- David Weiss, Senior Vice President and CIO, BJC Healthcare\*
- Karl Wilson, President and CEO, Crider Health Center

\*Officers of the Board

# Governance

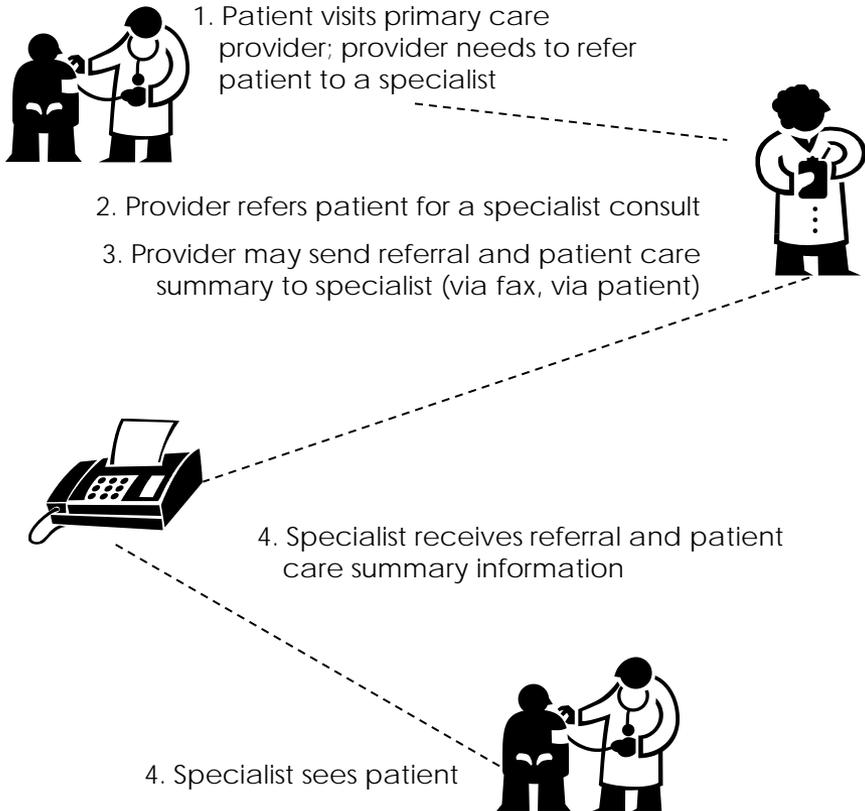
- Articles of Incorporation were filed on July 13, 2010 with the Secretary of State
- 17 member public-private Board meets the first Wednesday of every month
- Executive search is underway for the Missouri HIO President
- Two Workgroups meet monthly to tackle critical issues and make recommendations to the Board
  - Technology & Operations Workgroup
    - Co-Chairs: Melissa Johnsen, Private Citizen and Mitzi Cardenas, Truman Medical Center
  - Legal & Policy Workgroup
    - Co-Chairs: Karl Wilson, Crider Health Center and Jerry Sill, Missouri Hospital Association
- Consumer Advisory Council is in its formative stages and is anticipated to begin meeting in late 2010
  - Chair: Andrea Routh, Missouri Health Advocacy Alliance
- Finance and Sustainability Committee of the Board began meeting in November
  - Chair: David Weiss, BJC
- Massachusetts eHealth Collaborative (MAeHC) has been engaged to facilitate and manage the RFP process and timeline
  - RFP released on Friday, November 12<sup>th</sup>

# Technical Implementation – Phased Rollout Approach

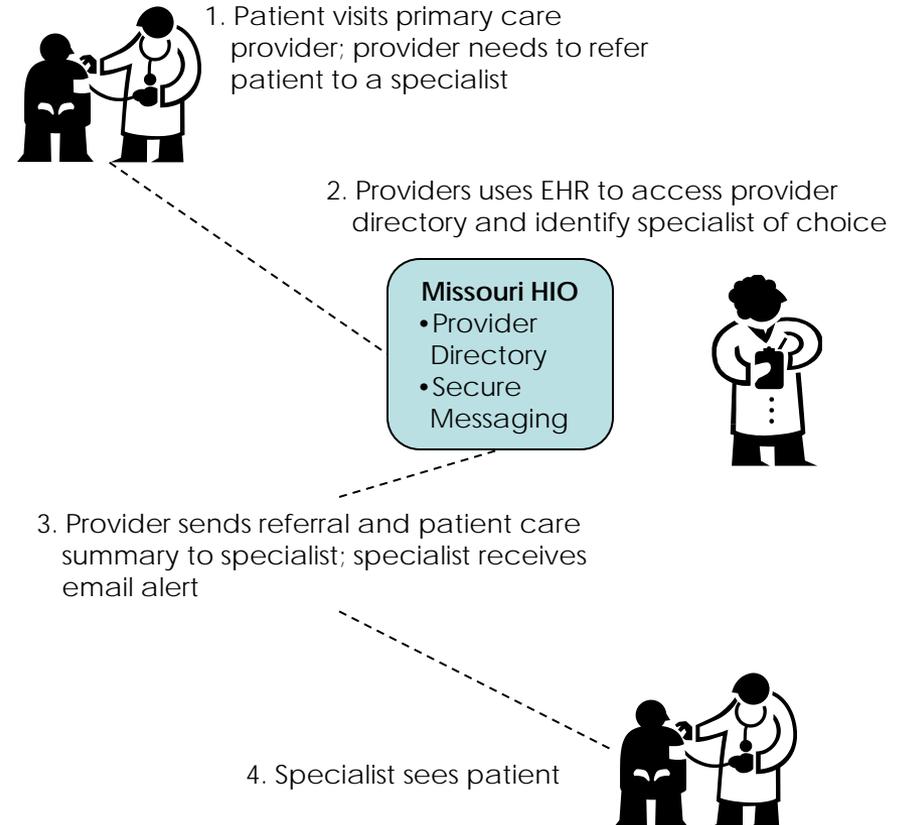
- Phase 1 (*by June 2011*)
  - Designed to meet ONC requirements and implement foundational technologies that will support robust, sustainable HIE across the state
- Phase 2 (*by October 2012*)
  - Leverages the foundational technologies and expands them to meet key use cases needed that support anticipated meaningful use requirements and robust health information exchange
- Future Implementation (*2013 – ongoing*)
  - Will be based on adding technologies to support use cases that will further promote sustainability and meet market demands

# Use Case – Patient Care Summary Exchange

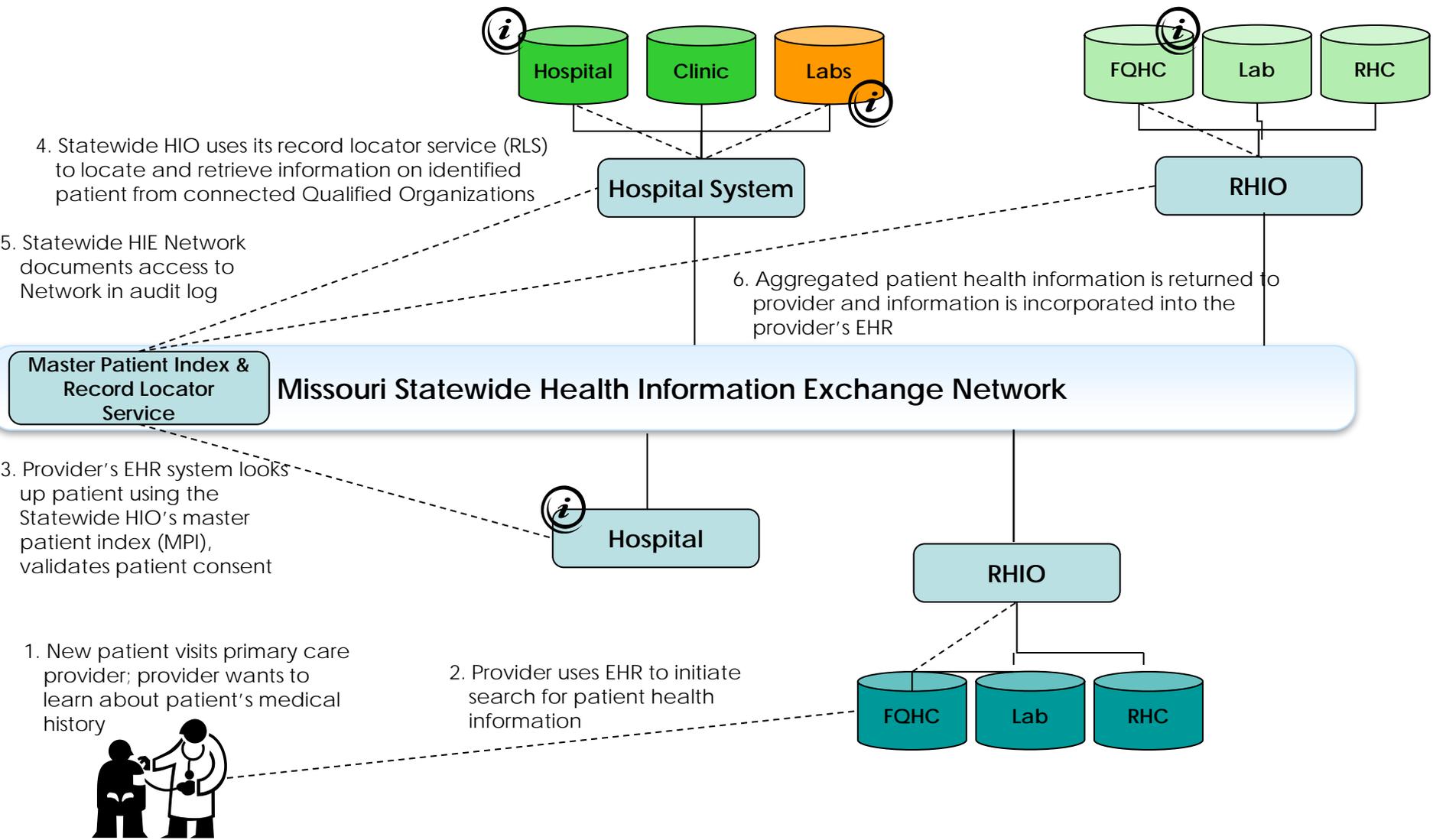
## 2010 Workflow



## 2011 Workflow



# Use Case – Retrieval of Patient Information (2012)



# Missouri HIO – Next Steps

*Through the end of 2010 –*

- **Obtain ONC approval of Operational Plan and contract for \$13.8 million grant**
- **Release request for proposal (RFP) for technical services**
- **Draft and finalize statewide privacy and security guidance (to be continued in 2011)**
- **Complete executive search for the Missouri HIO President**
- **Constitute Consumer Advisory Council**
- **Continue to coordinate and align with Medicaid health IT planning and the Missouri HIT Assistance Center**
- **Initiate communications plan and outreach to consumers and providers**
- **Develop finance and sustainability model**

# Request for Proposals – Technical Services Partner for Statewide Health Information Exchange

- Procurement process open to all interested respondents to solicit proposals from interested and qualified parties to partner with the Missouri HIO in designing, implementing, and operating Missouri’s statewide HIE platform – procurement process includes:
  - Written proposals
  - Customer references and site visits
  - Demonstrations
  - Technical Services Partner Workshops
- All information posted on the Missouri Office of Health Information Technology website (<http://dss.mo.gov/hie/>)

Key Milestones*	Date
Notice to community	11/5/2010
RFP released to vendors	11/12/2010
Letter of intent submitted (required for consideration)	11/19/2010
Vendor Q&A call	11/23/2010
Written proposals submitted	12/10/2010 (11:59 pm CST)
Finalists announced	Early January 2011
Finalist selection	Early February 2011

# Overview of the RFP

## Overview of the Request for Proposal

- **Section 2** provides an introduction to the Missouri HIO and its work and an overview of goals and objectives for this project
- **Section 3** provides background and a full *Scope of Work* to describe what the Missouri HIO would like the selected Technical Services Partner to accomplish in tight collaboration with the Missouri HIO and its stakeholders
- **Section 4** provides the Missouri HIO's Disclaimers
- **Section 5** provides an overview of the entire procurement process including the schedule of procurement activities
- **Section 6** provides an explanation of the Missouri HIO's evaluation criteria
- **Section 7** provides Terms and Conditions
- **Section 8** provides Reference Documents that will help prospective Technical Services Partners understand the planning that has occurred leading up to this RFP, including Missouri's HIE strategy and operational plans
- **Section 9** provides detailed instructions to guide prospective Technical Services Partners through the components required for a complete response
- **Appendix A and B** are MS Excel templates that have been provided to facilitate efficient information gathering for requirements, pricing, and costs.

# Question & Answer Session

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# Resources

## ➤ Resources

- Missouri Office of Health Information Technology <http://dss.mo.gov/hie/index.shtml>
- MO HealthNet (Medicaid) <http://dss.mo.gov/>
- Missouri HIT Assistance Center <http://www.assistancecenter.missouri.edu/>
- Missouri State Medical Association <http://www.msma.org/>

## ➤ Meaningful Use Final Rule

- Final Rule [http://www.ofr.gov/OFRUpload/OFRData/2010-17207\\_PI.pdf](http://www.ofr.gov/OFRUpload/OFRData/2010-17207_PI.pdf)
- A CMS/ONC fact sheet on the rules is available at <http://www.cms.gov/EHRIncentivePrograms/>
- Technical fact sheets on CMS's final rule are available at <http://www.cms.gov/EHRIncentivePrograms/>